

**Shirl Storm**

**From:** Anthony DiNiicola [Antoninod10@aol.com]  
**Sent:** Friday, July 24, 2009 11:22 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**  
**AUG 13 2009**  
 Federal Communications Commission  
 Office of the Secretary

**Name:** Anthony DiNiicola  
**Email:** Antoninod10@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

No. of Copies rec'd 0  
 List A B C D E

**Shirl Storm**

**From:** Alice Rodrigues [daisy.33@comcast.net]  
**Sent:** Saturday, July 25, 2009 3:10 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund; Drastic VRS Rate Cuts

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** Alice Rodrigues  
**Email:** daisy.33@comcast.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

No. of Copies rec'd 0  
HSA B C D E

**Shirl Storm**

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**From:** Frances Pavao [daisy.33@comcast.net]  
**Sent:** Saturday, July 25, 2009 3:11 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

FILED/ACCEPTED  
AUG 13 2009  
Federal Communications Commission  
Office of the Secretary

**Name:** Frances Pavao  
**Email:** daisy.33@comcast.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families, and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

No. of Copies rec'd 0  
List A B C D E

**Shirl Storm**

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**From:** judith ferrer [jferrer2@clf.rr.com]  
**Sent:** Saturday, July 25, 2009 10:08 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

**Name:** judith ferrer  
**Email:** jferrer2@clf.rr.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

**From:** vernon mcvey [layworker2000@yahoo.com]  
**Sent:** Sunday, July 26, 2009 12:30 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**  
**AUG 13 2009**

Federal Communications Commission  
Office of the Secretary

**Name:** vernon mcvey  
**Email:** layworker2000@yahoo.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

8/3/2009

**Shirl Storm**

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**From:** Angel Saldana, Jr. [angel67@tmail.com]  
**Sent:** Sunday, July 26, 2009 8:04 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

**Name:** Angel Saldana, Jr.  
**Email:** angel67@tmail.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** james holler [jholler2@kc.rr.com]  
**Sent:** Sunday, July 26, 2009 10:59 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**Name:** james holler  
**Email:** jholler2@kc.rr.com  
**Message:**

**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** alexander bogajevski [gawrsh7@aol.com]  
**Sent:** Sunday, July 26, 2009 10:49 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

**Name:** alexander bogajevski  
**Email:** gawrsh7@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Gail Vallario [BusyMoM2239@aol.com]  
**Sent:** Sunday, July 26, 2009 11:32 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**Name:** Gail Vallario  
**Email:** BusyMoM2239@aol.com  
**Message:**

**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families, and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

---

**From:** Robert Vallario [V5153@aol.com]  
**Sent:** Sunday, July 26, 2009 11:32 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**Name:** Robert Vallario  
**Email:** V5153@aol.com  
**Message:**

**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Donna M. Houghtaling [maher100@bresnan.net]  
**Sent:** Monday, July 27, 2009 12:40 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**Name:** Donna M. Houghtaling  
**Email:** maher100@bresnan.net  
**Message:**

**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families, and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** jo Hersh [JADIGI4@aol.com]  
**Sent:** Monday, July 27, 2009 10:05 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** jo Hersh  
**Email:** JADIGI4@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

**From:** paul williams [paulwilliams352@gmail.com]  
**Sent:** Monday, July 27, 2009 12:24 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**Name:** paul williams  
**Email:** paulwilliams352@gmail.com  
**Message:**

FILED/ACCEPTED

AUG 13 2009 .

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 please i can dsl for videophone i live in 3097 county road 19 evergreen, al 36401 my fax number 251-578-9142 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

8/3/2009

**Shirl Storm**

---

**From:** Diane Finnegan [finnegandiane@yahoo.com]  
**Sent:** Monday, July 27, 2009 2:45 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**Name:** Diane Finnegan  
**Email:** finnegandiane@yahoo.com  
**Message:**

**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

**From:** Marisa Sorrenti [Sexiris1789@aol.com]  
**Sent:** Tuesday, July 28, 2009 4:09 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED**  
**AUG 13 2009**

Federal Communications Commission  
Office of the Secretary

**Name:** Marisa Sorrenti  
**Email:** Sexiris1789@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

**From:** KATHLEEN N PIAZZA [COUNTRYGOOSE50@AOL.COM]  
**Sent:** Tuesday, July 28, 2009 1:43 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** KATHLEEN N PIAZZA  
**Email:** COUNTRYGOOSE50@AOL.COM  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

**From:** JO ANN DI GIORGI [JODAN2228@AOL.COM]  
**Sent:** Tuesday, July 28, 2009 2:15 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**Name:** JO ANN DI GIORGI  
**Email:** JODAN2228@AOL.COM  
**Message:**

**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families, and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

**From:** Marva Gehm [jovagehm@cox.net]  
**Sent:** Tuesday, July 28, 2009 2:36 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** Marva Gehm  
**Email:** jovagehm@cox.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

---

**From:** John Gehm [jpgehm@bright.net]  
**Sent:** Tuesday, July 28, 2009 2:37 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** John Gehm  
**Email:** jpgehm@bright.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** stephanie krivicich [jscf50@aol.com]  
**Sent:** Tuesday, July 28, 2009 2:46 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary**Name:** stephanie krivicich**Email:** jscf50@aol.com**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Jacques Plante [jlpflyers@aol.com]  
**Sent:** Tuesday, July 28, 2009 7:00 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED****AUG 13 2009**

**Name:** Jacques Plante  
**Email:** jlpflyers@aol.com  
**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** CYNTHIA AMOROSO [CINDYAPRIL28@AOL.COM]**Sent:** Tuesday, July 28, 2009 9:42 PM**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate**Subject:** TRS Fund: Drastic VRS Rate Cuts**FILED/ACCEPTED****AUG 13 2009****Name:** CYNTHIA AMOROSO**Email:** CINDYAPRIL28@AOL.COM**Message:**Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

**From:** deaf\_hggfigvk87 hggfigvk\_87 [deaf\_hggfigvk87@domain.com]  
**Sent:** Wednesday, July 29, 2009 8:21 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** deaf\_hggfigvk87 hggfigvk\_87  
**Email:** deaf\_hggfigvk87@domain.com  
**Message:**

RE: CG Docket No. 03-123 hoasua hanoi Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals; their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

## Shirl Storm

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**From:** Vicki Gentry [gntryvck@gmail.com]  
**Sent:** Thursday, July 30, 2009 10:51 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** New VRSCA Message

FILED/ACCEPTED

AUG 13 2009

Federal Communications Commission  
Office of the Secretary

**Name:** Vicki Gentry  
**Email:** gntryvck@gmail.com  
**Message:**

Pls keep open sorensen bcz I need relay services to call dr., businesses and my family. My mother is at nursinghome in Fla. I really love videophone. Kepp don't made any change plans to cost bez what we made too income that can't meet budgets. If u did cost then I will quit it all.

**Shirl Storm**

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**From:** chris aris [Lex76@aol.com]**Sent:** Thursday, July 30, 2009 10:52 AM**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate **FILED/ACCEPTED****Subject:** TRS Fund: Drastic VRS Rate Cuts**AUG 13 2009****Name:** chris aris**Email:** Lex76@aol.com**Message:**Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Karleen Thom [SbtKstKkt@comcast.net]  
**Sent:** Thursday, July 30, 2009 11:48 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts

**Name:** Karleen Thom  
**Email:** SbtKstKkt@comcast.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.